

# CAPABILITY STATEMENT

## OVERVIEW

Triade Systems, a woman-owned technology company, enhances government agencies' objectives through Managed Services, Cybersecurity, Data Solutions, GRC, Cloud, IT modernization, and support services. We provide remote and on-site IT services focused on network connectivity, offering 24x7x365 deployment and break/fix solutions. Our expertise covers a wide range of IT software & hardware support, including the Cloud migrations, Risk Assessments, installation and maintenance of routers, switches, wireless devices, servers, and more.

## CORE COMPETENCIES

- Managed Services
- Cloud Services
- Cyber Security
- Governance, Risk & Compliance
- Data Engineering
- Project Management (PMO Support)
- IT Product & License Procurement
- Network Design & Management
- Fiber Optics & Infra Cabling

## KEY EXPERIENCE

- Conducted IT audits and secured Authorization to Operate (ATO) at the Veteran Affairs.
- Completed over 1600 tasks, including desktop support, onsite networking support, data center support, data and voice cabling, fiber installation.
- 66 block installation, kiosk installation, POS installation, retail store network installation, and remote desktop support.
- Implemented IAM & PAM solutions for government & commercial entities.
- Established a GRC practice for commercial clients, executing risk assessments and security audits.
- Managed and supported government projects and programs.
- Ensured consistent successful audits and certifications for government and commercial clients.

## PRIMARY NAICS CODES

- **423430** - Computer and Computer Peripheral Equipment and Software Merchant Wholesalers.
- **518210** - Computing Infrastructure Providers, Data Processing, Web Hosting, and Related Services
- **541511** - Custom Computer Programming Services.
- **541512** - Computer Systems Design Services.
- **541513** - Computer Facilities Management Services.
- **541519** - Other Computer Related Services.
- **541611** - Administrative Management & General Management Consulting .
- **8 11212** - Computer peripheral equipment repair and maintenance.

## DIFFERENTIATORS

- Insight, Innovation and Agility - Triade Systems thrives on innovation, leveraging Scaled agile methodologies to adapt swiftly to emerging trends and government requirements.
- Client-Centric Approach - Our commitment to client satisfaction is unwavering. We prioritize understanding and exceeding the unique needs of government agencies.
- Comprehensive Expertise - Triade Systems offers end-to-end solutions, combining risk management, consulting and technology services seamlessly to deliver holistic results for government projects.
- Certified Professionals – Staffed with certified professionals who have proven success in Managed Service, Cybersecurity, Data Analytics, GRC, and Cloud Infrastructure Projects.

## CONTRACT VEHICLES

- **DIR-CPO-4846** - Cyber Security hardware, software, and Services.
- **DIR-CPO-5096** - Miscellaneous IT Hardware Peripherals, Components, and Related Services.
- **OMNIA R200803** - Advanced Technology Solutions Aggregator.
- **MAS-GSA** - Solicitation 47QSMD20R0001

## CERTIFICATION

- Minority-Owned Small Business
- Women-Owned Small Business

